



Khovrov Maksim

Male, 24 years, born on 19 July 2001

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Reside in: Serbia

Citizenship: Russia

Available for remote work, ready for business trips

Desired position and salary

AI/LLM Engineer

150 000 ₺ in hand

Specializations:

- Product manager
- Programmer, developer
- Project manager
- Systems analyst
- System engineer

Employment type: full time

Work format: remote

Work experience — 4 years 5 months

July 2021 —

November 2025

4 years 5 months

MCN Telecom

Moscow, www.mcn.ru/

IT, System Integration, Internet

- Software Development
 - Systems integration, enterprise process automation, and IT consulting
- Telecommunications, Communications
- Mobile Communications

AI/LLM Engineer

Launched 30+ voice robots into production:

- 5 medical solutions
- 4 retail solutions
- 6 for recruitment agencies
- 1 for the financial sector (high call volume)
- 1 complex solution for municipal infrastructure

And numerous other solutions for various services

Key Achievements:

- Implemented an internal custom voice AI robot with RAG to handle all company B2C customers.
- Conducted 15+ technical audits and assisted in preparing commercial proposals that closed deals worth over 3.5M RUB.
- Served as the core developer for automation solutions during the restructuring of the Business Process Automation (BPA) department: redesigned processes, onboarded specialists, and scaled the team from 3 to 10 people.
- Designed and deployed 3 RAG pipelines (Qdrant, Zep) for client knowledge bases, increasing robot response accuracy from 70% to 98%.

Key Responsibilities:

- Designing integration architectures with external systems (Bitrix24, amoCRM, 1C) and IP telephony.
- Developing complex business logic in n8n, writing custom functions in JavaScript/Python.
- Creating RAG pipelines: dataset preparation, vector store configuration, and retriever tuning.
- Prompt Engineering: developing system prompts and scenarios to improve LLM response accuracy.
- Technical communication: requirements gathering, task decomposition, and preparation of final documentation (Swagger API, etc.).
- Mentoring new developers: conducting Code Reviews, training on stack tools, and maintaining the internal knowledge base.

Education

Incomplete higher

2023

Incomplete higher

MIREA — Russian Technological University, Moscow

Computer Science, Software development

Skills

Languages

Russian — Native

English — C1 — Advanced

Skills

JavaScript n8n Git Python SQL Atlassian Jira REST API LangChain RAG Zep
OpenAI Prompt Engineering Bitrix24 amoCRM GitHub CRM Docker SaaS GPT VoIP
Qdrant PostgreSQL REST Pinecone JSON Unix Fine-tuning Notion Swagger
TypeScript

Driving experience

Driver's license category B

Additional information

About me

Open to remote work. Based in Novi Sad, Serbia (GMT+1).

4.5 years in development and automation, with 2+ years of focused work with LLMs and AI Agents.

I combine development skills, testing, and business understanding with experience managing a team of 10 people.

Tech Stack:

- Languages: JavaScript, Python, TypeScript, SQL
- AI & Data: LangChain, RAG (Qdrant, Zep), OpenAI API, Prompt Engineering
- Tools: n8n, Git, Linux, Jupyter Notebook
- CRM: Битрикс24, amoCRM, 1C

Seeking a position in AI development, automation, or technical product management.